Sample Questions
Hardware and windows client

1. From what location are the 1st computer instructions available on boot up?
   a. ROM BIOS
   b. CPU
   c. boot.ini
   d. CONFIG.SYS

2. What could cause a fixed disk error
   a. No-CD installed
   b. bad ram
   c. slow processor
   d. Incorrect CMOS settings

3. Missing slot covers on a computer can cause?
   a. over heat
   b. power surges
   c. EMI.
   d. incomplete path for ESD

4. Process is
   a. program in High level language kept on disk
   b. contents of main memory
   c. a program in execution
   d. a job in secondary memory

5. With respect to a network interface card, the term 10/100 refers to
   a. protocol speed
   b. a fiber speed
   c. megabits per seconds
   d. minimum and maximum server speed
6. An important first step in troubleshooting which component in a laser printer is causing a jam is to:
   a. note where in the paper path the paper stops  
   b. check all voltages  
   c. Look up error codes.  
   d. remove the jammed paper  
   e. turn the printer off, then on again

7. IDE cables have how many pins?
   a. 25  
   b. 50  
   c. 100  
   d. 40  
   e. 65

8. Which of the following are loaded into main memory when the computer is booted?
   a. internal command instructions  
   b. external command instructions  
   c. utility programs  
   d. word processing instructions

9. If a computer's BIOS allows it, you can boot from a CD-ROM.
   a. True  
   b. False

10. ISDN stands for:
    a. internal select data nulls  
    b. integrated services digital network  
    c. interval set down next  
    d. interior sector direct none